How to Refer an Employee - DSE Assessment



Follow this guide to learn how to refer an employee for DSE Assessment.

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Report a New Starter	Refer an employee	Preplacement Statuses
Has a new employee just started? Report them to us.	Refer them to us and we'll arrange to speak with them about their OH needs.	See how a preplacement is progressing.
Case Statuses	Documents	A Restrictions
See how a case is progressing.	Download any documents you may need to see.	See any restrictions your employees may have.

2 Click on "Refer an employee"

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Case Statuses	Documents	Restrictions
See how a case is progressing.	Download any documents you may need to see.	See any restrictions your employees may have.

3 Search for the employee using the search box.

	n employee				
REFER AN EN	IPLOYEE				
Refer an employee t	to us to discuss occupation	al-health related matter(s).			
1. Search for the 2. Click the nam 3. You will then	e employee you want to refe e of the correct employee be asked for further inform	r below. ation. Name, employee ID, Iocard	on, or occupation		
Forename	Surname	Employee ID	Location	Occupation	Contract
			0 records found		
Can't find them? No	problem, just enter their d	etails manually.			
			© 2025 Insight W	E-mail: admin@insightworkplaceheal /orkplace Health. Powered by OrchidL	th.co.uk ive.com.

4 If the employee details are found, they will appear in a list below.

	an employee				
REFER AN E	MPLOYEE				
Refer an employee	to us to discuss occ	upational-health related matter(s)	L.		
 Search for th Click the nar You will ther 	e employee you wan ne of the correct emp be asked for furthe	t to refer below. ployee r information. Name, employee ID	D, location, or occupation	n Q	
Forename	Surname	Employee ID	Location	Occupation	Contract
Callum	Test 1	49372694373	6		Demo Ltd
Emma	Test 1	43278271			Demo Ltd
Gabie	Test 1	7654567745645			Demo Ltd
Millio	Test 1	8765536745325			Demo Ltd
Mille	Test 1	453452343623532			Demo Ltd
Kieran		879876856654			Demo Ltd
Kieran Hayley	Test 1				Demo Ltd
Kieran Hayley Isabelle	Test 1 Test 1	878957566348			
Kieran Hayley Isabelle Micah Bass	Test 1 Test 1 Mcknight	878957566348		Coremaking Machine Operator	Demo Ltd
Kieran Hayley Isabelle Micah Bass Bryony	Test 1 Test 1 Mcknight Mwgs	878957566348		Coremaking Machine Operator	Demo Ltd Demo Ltd
Kieran Hayley Isabelle Micah Bass Bryony TEST PPQ	Test 1 Test 1 Mcknight Mwgs PPQ	878957566348 100898		Coremaking Machine Operator Fire Fighter	Demo Ltd Demo Ltd Demo Ltd
Kieran Hayley Isabelle Micah Bass Bryony TEST PPQ Drew Gibson	Test 1 Test 1 Mcknight Mwgs PPQ Battle	878957566348	Test	Coremaking Machine Operator Fire Fighter Accountant	Demo Ltd Demo Ltd Demo Ltd Demo Ltd

If the employee details do not appear in the list, click "enter their details manually".

	an employee				
REFER AN E	MPLOYEE				
Refer an employee	to us to discuss occ	upational-health related matter(s)).		
1. Search for th	e employee you wan	t to refer below.			
 Click the har You will then 	he asked for furthe	ployee r information			
5. Tou win then	be asked for further				
		Name, employee IC), location, or occupation		
Forename	Surname	Employee ID	Location	Occupation	Contract
Callum	Test 1	49372694373			Demo Ltd
Emma	Test 1	43278271			Demo Ltd
Gabie	Test 1	7654567745645			Demo Ltd
Millie	Test 1	8765536745325			Demo Ltd
Kieran	Test 1	453452343623532			Demo Ltd
	Test 1	879876856654			Demo Ltd
Hayley	Test 1	878957566348			Demo Ltd
Hayley Isabelle	Mcknight			Coremaking Machine Operator	Demo Ltd
Hayley Isabelle Micah Bass	MCKIIIght	100898			Demo Ltd
Hayley Isabelle Micah Bass Bryony	Mwgs	100050		Fire Fighter	Demo Ltd
Hayley Isabelle Micah Bass Bryony TEST PPQ	Mwgs PPQ	100050			
Hayley Isabelle Micah Bass Bryony TEST PPQ Drew Gibson	Mwgs PPQ Battle	100030	Test	Accountant	Demo Ltd

5

Continue to enter the referrer details first.

6

	/ee > Enter details
REFER A EMPLOY	E
Referrals to Occupational H failure to do so may result	alth should be discussed with the employee being referred, they should be aware of the referral. Please complete all sections of the form in full; n a delay to the referral and could potentially impact the quality/detail/relevance of the report.
All medical records are kep and the Data Protection Ac	in accordance with the Access to Medical Reports Act 1998 as amended as well as all principles for processing data within the GDPR (EU) 2016/679 2018. The rights of the individual will be followed as legislation dictates.
Please ensure all personal (wrong employee record.	etails for the individual referred is correct and up to date to ensure GDPR compliance. Failure to do so may result in information feeding into the
Note: Required fields are n	rked with an asterisk *.
Referrer Details	
Full Name *	
Job Title *	
Department *	K
Telephone *	
Telephone * Email *	
Telephone * Email * Basics	
Felephone * Email * Basics	

7 Continue to complete the form with the employee's information and contact details.

Title *			*				
First Name *							
Surname *							
Gender			*				
Employers ID *			?				
Contract	Demo Ltd		× *				
Date of Birth *	DD/MM/YYYY			7			
Address							
		_					
Postcode		٩	_				
Country							
Contact							
contact							-
Home phone							
Landline Number							
Mobile Number *							
Email Address *							
Employment Detai	IS						-3
			•				
Occupation							

8

9

Continue to answer yes or no to the referral information questions.

Occupation	w later and the second s
Purchase Order Number / Cost Code	
Referral Info	
ls your employee's first language English?	•
O Yes O No	
Does your employee have sufficient grasp	of English (written and spoken) to engage fully in the requested occupational health consultation? *
○ Yes ○ No	
Do you have an EAP (Employee Assistance	Programme)? *
○ Yes ○ No	К
Does the EAP offer counselling services? *	·
○ Yes ○ No	
Does the EAP offer Physiotherapy? *	
○ Yes ○ No	
Date of referral discussion with employee	* DD/MM/YYYY
Please confirm that you have discussed th	e contents of this Occupational Health referral with the employee and gained consent to proceed. *
○ Yes ○ No	
Failure to demonstrate this will result in the refe	ral being rejected by the Occupational Health team. We cannot proceed with this referral unless the individual has given explicit consent
Referral Details	
Please ensure you select the correct 'type	of referral below'.
Management Referral: This option would l unsure of which type of referral to choose	e selected for a general referral for consultation about adjustments and/or fitness for role. Please call 01792 321010 if you are
DSE: This option may be selected when ac	vice is required on the correct set up of a desk/chair or similar workspace.
Francomic (Vahicle Assessment: This opti	on may be calected when you need advice regarding adjusting the workplace to fit the employee

Continue to type of referral and click "DSE Assessment" from the dropdown options.

DSE: This option may be selected when advice is required on the correct set up of a desk/chair or similar workspace.

Ergonomic/Vehicle Assessment: This option may be selected when you need advise regarding adjusting the workplace to fit the employee.

Workplace Needs Assessment: This option designed to identify reasonable adjustments that can be implemented to support a neuro-diverse (dyslexia, dyscalculia, dyspraxia, ADHD, ASD) employee in the workplace.

It is important to note that the employee is entitled to withdraw consent at any stage of the process including for the report to be released to their employer even where the employer has paid for an OH consultation. The employee is under no obligation to provide consent for the final report to be released to the employer.

0.05	Management Referral	
DSE	DSE Assessment	
Briefly describe the r	eas Ergonomic/Vehicle Assessment	
	Neurodiversity - Workplace Needs	
	Assessment	
Summary of main du	tie: DVIA - D4 driver medical (HGV)	
	v	
Details of any perceiv	ved risk in undertaking current role	
Details of any perceiv Is there an underlyin	ved risk in undertaking current role g health issue? *	
Details of any perceiv is there an underlyin O Yes O No	ved risk in undertaking current role g health issue? *	
Details of any perceiv Is there an underlyin O Yes O No Full Address of DSE	ved risk in undertaking current role g health issue? *	
Details of any perceiv Is there an underlyin O Yes O No Full Address of DSE Assessment *	ved risk in undertaking current role g health issue? *	
Details of any perceiv s there an underlyin Yes No Full Address of DSE Assessment *	ved risk in undertaking current role g health issue? *	
Details of any perceiv s there an underlyin Yes No Full Address of DSE Assessment *	g health issue? *	
Details of any perceiv s there an underlyin O Yes O No Full Address of DSE Assessment *	yed risk in undertaking current role g health issue? *	

10 Continue to answer the questions for the DSE Assessment referral.

	DSE Assessment × *
DSE	
Briefly describe the r	reason why you are requesting this referral
	L .
Summary of main du	nties and the second
Details of any percei	ved risk in undertaking current role
is there an underlyin	// ///////////////////////////////////
13 LITELE ALL UNDERVIN	g inclum issue:
O Yes O No	
○ Yes ○ No Full Address of DSE	
○ Yes ○ No Full Address of DSE Assessment *	
○ Yes ○ No Full Address of DSE Assessment *	
○ Yes ○ No Full Address of DSE Assessment *	
Yes No Full Address of DSE Assessment *	
○ Yes ○ No Full Address of DSE Assessment * Postcode * Country	

11 Once completed you can add any supporting documents before clicking "send referral" to submit

Is there an underlyin	g health issue? *				
○ Yes ○ No					
Full Address of DSE Assessment *					
Postcode *					
Country					
	and up to 2 images of the working		- h	ha mfamul man	
You may wish to upi	bad up to 3 images of the working	g area using the attachment	s button at the bottom of t	ne referral page.	
% 0 attachments to	his page				